

Using RGA's Doctor Search Prior to Your Effective Date

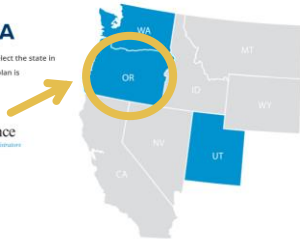
Welcome to the Regence Group Administrators (RGA) family. Your health plan coverage with us will be starting soon. You can use our public doctor search to see if your current doctor, specialist, or medical facility is in our network.

Begin by Visiting The Doctor Search:

- 1 Visit accessrga.com and select Oregon as the state in which your sponsoring employer is headquartered.

Welcome to RGA

To better serve you, please use the map to select the state in which the employer sponsoring your health plan is headquartered.



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- 2 Scroll down the homepage.



myRGA Member Login

SELECT LANGUAGE



MENU

Your healthcare,
simplified.

Are you a:

Member

Employer

Broker

Provider



- 3 Select "Find an in-network doctor or hospital"



Access the largest healthcare provider network in the U.S.

With the largest healthcare provider network in the Pacific Northwest and in the country, chances are your doctor is already in our network.

To find a doctor or hospital in the RGA network, log in to your myRGA account, or use the public provider search here:

[Find an in-network doctor or hospital](#)

- 4 Select the Regence Group Administrators logo.



myRGA Member Login

SELECT LANGUAGE



MENU

Are you looking for a Doctor or Hospital?

Click here



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Are you looking for a Dentist?

Click here



Regence

Group Administrators

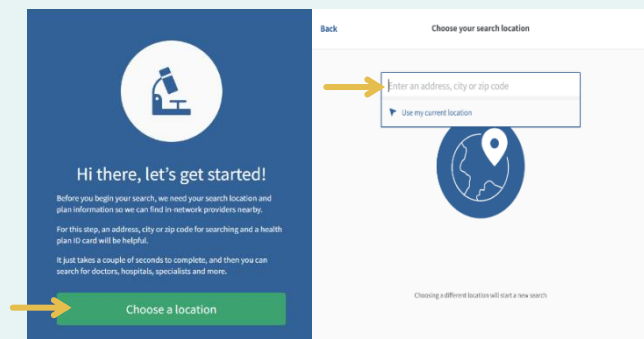
Domestic Network

Continued on the next page ➔

If you have questions about your plan or want to find an in-network doctor, call our **Customer Care Team**. They are available to help Monday-Friday 5:00 AM to 6:00 PM at **888-277-3313**.

How to Check if a doctor or Specialist is In-Network:

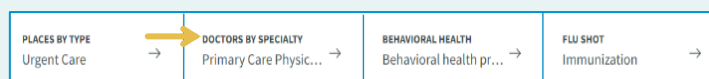
5 Click on **“Choose a location”** and *enter your search location*



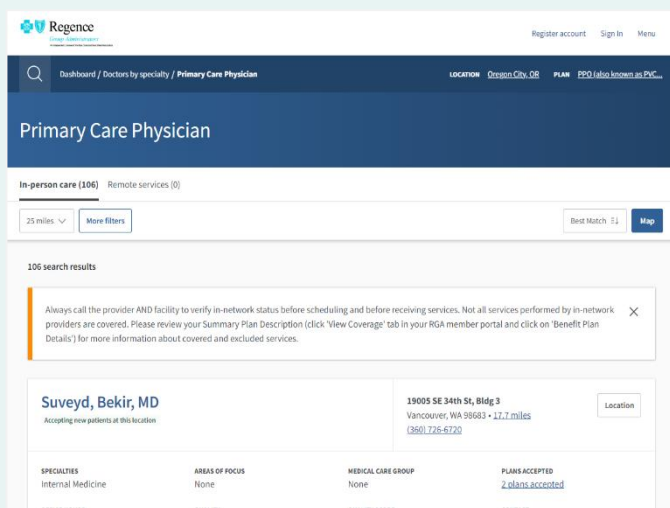
6 Select the box **“Doctor by name,”** or **“Doctor by specialty,”** on the main screen and enter the *required information* and click on the



The other option is to select the one of the four **shortcut buttons** located under the four boxes within distance without entering any information.



7 View the results for your doctor, or specialist.



*If the doctor you are searching for is not listed in the search results, then that doctor is not contracted with RGA's network.

Important Accepting new patients: None. Contact provider to ask if they are taking new patients

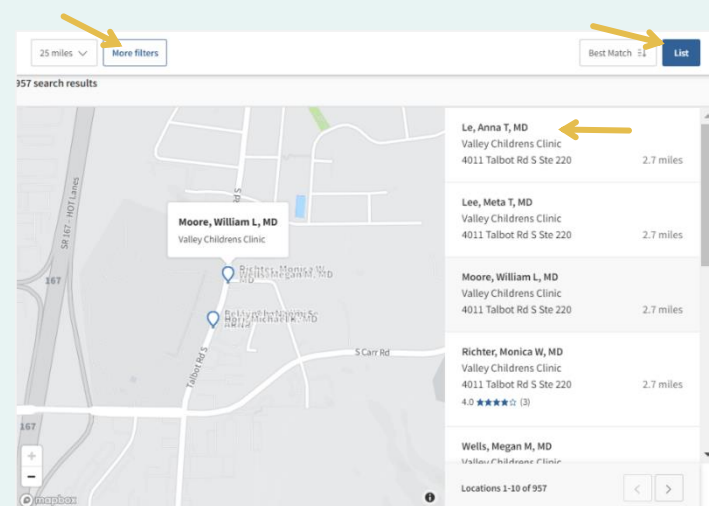
Important Out of plan as of 08/02/2024

Important TELEHEALTH ONLY AVAILABLE IN OREGON

At the bottom of each Doctor's information page, please remember to read the Important messages listed under the "Important" section. Examples are listed above for reference.

8 To refine your search results, use the **filters** on the top left-side of the screen. Default results will display the closest doctor/facility within 25 miles of the entered location.

View doctors/facilities on a map by clicking **“Map”** in the top right corner, go back to previous view by click on **“List.”**



9 To save or print your search results, select **“Print Screen or Create PDF”** at the bottom of the results page.

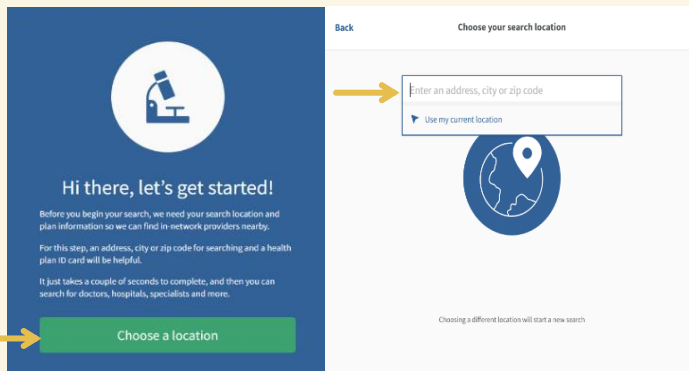
Print screen

Create PDF


How to Check if a Facility is In-network: Begin a new search.

1

Click on **“Choose a location”** and *enter your search location*



2

Select the box **“Places by name,”** or **“Places by type,”** on the main screen and enter the *required information* and click on the 

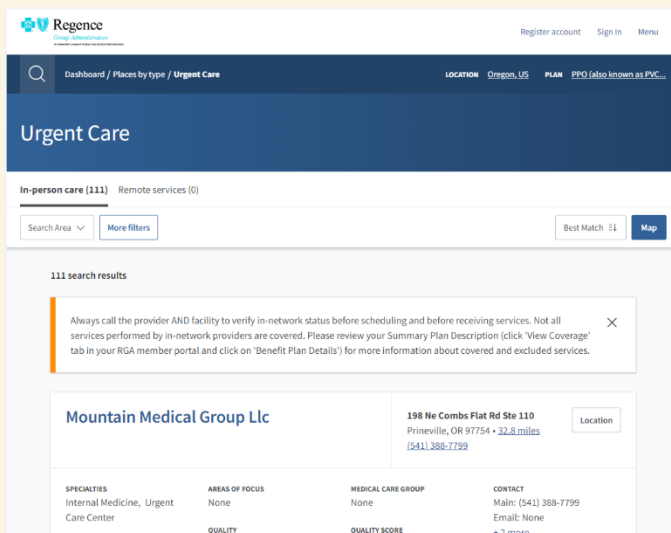


The other option is to select the one of the four **shortcut buttons** located under the four boxes within distance without entering any information.



3

View the results for the searched facility place or type.



*If the facility you are searching for is not listed in the search results, then that facility is not contracted with RGA's network.

Important Accepting new patients: None. Contact provider to ask if they are taking new patients
Important Out of plan as of 07/27/2024

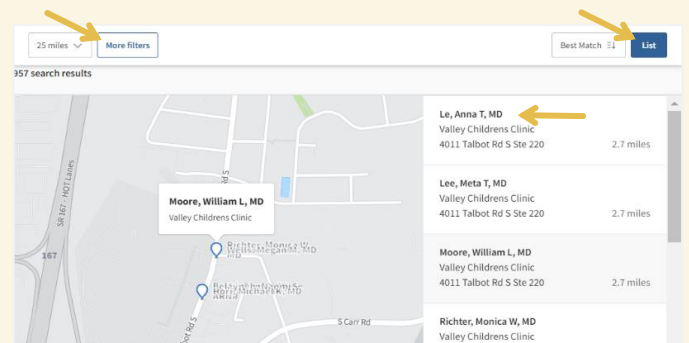
At the bottom of each Doctor's information page, please remember to read the Important messages listed below.

Examples are listed above for reference.

4

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View doctors/facilities on a map by clicking **“Map”** in the top right corner, go back to previous view by click on **“List.”**



5

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Print screen

Create PDF

While effort is made to keep network affiliation information up to date, doctor status within a network is subject to change at any time and the information shown may not be accurate or complete. You should confirm directly with your doctor their network status before services are received. The actual doctor affiliation status with a network at the time services are rendered will determine how your claim is paid.